



## Jason R. Clark



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### CAREER OBJECTIVE

To secure a rewarding position in the management information technology field wherein I can use my existing expertise in hardware, software and network applications, and through training, advance my skill base and career progression. Secured the CCNA (*Cisco Certified Network Associate*), and CCDA (*Cisco Certified Design Associate*) currently completing required recertification. .

### SUMMARY OF QUALIFICATIONS

An innovative, emerging professional motivated to achieve planned goals and objectives. Proficient in developing existing computer hardware, software, network and data communications. Experienced in dealing with customers, corporate and small business types, in entrepreneurial and corporate environments. Maintains high satisfaction level and loyalty from internal and external customers through a demonstrated ability in relationship building.

### PROFESSIONAL EXPERIENCE

**The Ultimate Software Group**, World Corporate Headquarters, Weston, FL.

**2001-2005**

*Senior Network Engineer / Team Lead Network Engineer / Technology Architect / Security Officer*

Over the three year tenure with Ultimate Software, positions of increasing responsibility were assigned on two separate occasions. The first assignment of senior network engineer was upgraded to team lead networking engineer within the first year of employment. Since the commencement with Ultimate, I served in a continuing capacity as security officer.

- Designed and Implemented the network infrastructure for Ultimate's Intersourcing (ASP) offering at a remote location facility which today encompasses over 400 servers including provisions for "lights out" operations
- Redesigned Ultimate's Corporate Headquarters Data Center to include provisions for "lights out" operations
- Led the construction efforts to expand the HQ Data Center room by 170 sq. ft.
- Designed and led construction initiative for Ultimate's new 612 ft. "Server Room" for development which now houses over 200 servers
- Migrated existing 3COM infrastructure to Cisco's Catalysts 6513, 3500, 4000, 2900 and 3662, 2620, 7200 Routers, 3030 VPN Concentrator
- Responsible for designing and installation of Network Monitoring Software including CiscoWorks 2000, Vital Suites, Argent Guardian, Argent Predictor, Consolidator and Distributed Sniffers
- Authored the Network Security Policy for Ultimate Software Corporation
- Created Intranet for network services department to track projects, security bulletins, etc.
- Designed the 2003 Active Directory for the HQ network
- Designed and Implemented the SFTP (Secure FTP) Linux Solution for the Intersourcing Offering. Also created PERL scripts to make administration easy on the other administrators
- Designed and Implemented the VMWare ESX Servers for the Intersourcing Offering. Including the configurations of the Linux OS, Security, and Guest Operating Systems

**Fusive Corporation**, World Corporate Headquarters, Deerfield Beach, FL.

**2001-2001**

*Network Specialist, Advanced Communications Solutions Group*

Design, implementation, and troubleshooting of customer networks and Fusive's internal technical infrastructure. Configuration and support for routers, switches, firewalls and Microsoft related components, which incorporate call center technologies, IP Telephony, Cisco AVVID, and overall data requirements for these technologies.

- Responsible for determining all data requirements for new and existing data communication infrastructures, voice requirements and Microsoft applications traversing public and private networks.
- Setup and configuration of Cisco devices and NT Servers.
- Perform upgrades to all Cisco equipment and Microsoft related products.
- Responsible for daily network monitoring, technical support for external customers and internal operations on location at Corporate Headquarters in Florida and offices in New York City.
- Accountable for providing sound problem determination and resolution for software installations and upgrades, performance tuning and recovery.

**Mars Music, Inc.**, World Corporate Headquarters, Fort Lauderdale, FL.

**1999-2001**

*Data Communications Engineer, NT Administrator*

Design and support Local and Wide Area Networks for the Mars Music World Corporate Headquarters in Florida and stores around the country.

- Responsible for designing, configuring, installing, and supporting Windows NT servers and Server hardware. Maintaining and supporting a 50 + node Frame Relay network. Creating network topology maps and network documentation.
- Lead Engineer in the design and configuration in the conversion of the LAN infrastructure from 3COM Switches to Cisco Switches and the configuration and installation of a Layer 3 Catalyst 6509 Back Bone Switch
- Network Hardware Supported: Cisco 2600, 3600 Routers, Catalyst 6500 w/ MSFC, 4000, 2900, and 1900 Switches. 3COM CoreBuilder 3500 w/Layer 3 Support, 3300, 1000 Switches

- Network Diagnostics software used are: Network Associates Sniffer for LAN and WAN, Microsoft Network Monitor, CiscoWorks 2000, Lucent Vital Suites.
- Lead Engineer in the 6 month initiative involving the conversion from HyperCom routers to Cisco Routers for all 35 existing stores throughout the United States, including the design and configuration of all Cisco routers. Responsible for the setup and configuration of Network Management software for the new Cisco network. Documented all the configurations and the topologies for the conversion.
- Lead Engineer in the design and installation of the newly created MarsMusic.com Company. The initiative involved the selection of hardware and software for the new network installation. Designed an IPSec VPN network over the Internet using Cisco Hardware.

**Hvide Marine Inc.,** World Headquarters Operation, Port Everglades, Florida  
*LAN & WAN Network Administrator*

**1997-1999**

Supported Local and Wide Area Networks for Hvide Marine World Corporate Headquarters in Port Everglades Florida.

- Responsible for configuring, installing, and supporting Windows NT and Novell Networks in all of Hvide Marine sites worldwide. Diagnose and evaluation of software and repairing hardware problems.
- Managed and supported an AT&T Definity Telephone System with 300+ Stations.
- Network hardware supported: Cisco 1600, 2500 Series Routers, Cisco IOS 10.3 – 11.2 IP Plus, Cisco 2924, 1900 Series Switches, Cisco PIX Firewall IOS 4.1.7, 3 COM Linkswitch 1000, 3000 Switches.
- Network Diagnostics software used are: DSS Sniffer, MS Network Monitor.
- Responsible for monitoring and supporting a nine site Frame Relay Network and a full T1 line Internet Pipe.
- Applications support for Windows 95, Windows 98, Windows NT Server 3.51 - 4.0, Windows NT 4.0 Workstation, Novell 3.11 - 4.11, TenFour SMTP Gateway, Oracle Client, Microsoft Office, cc:Mail 5.1 - 8.3, FRx for Oracle.
- Implemented the installation of cc:Mail in the Local Area and Wide Area sites, Norton Antivirus Solution Center, Windows NT RAS Server, Virtual Private Networks, Windows NT CD-ROM Server, SMTP Gateway Server.
- Developed Microsoft Access Databases, Microsoft Visual Basic Application for company use.
- Designed, build and service computer network hardware configurations for the company worldwide.

**W.R. Grace,** World Headquarters Operations, Boca Raton, Florida  
*World Wide Help Desk Support Technician*

**1997**

Provide support for W.R. Grace World Corporate Headquarters in Boca Raton and Wide Area Network services for Grace employees worldwide.

- Responsible for diagnostic evaluation of software and hardware problems from Grace's global Call Center.
- Applications supported by the Call Center are Microsoft Windows 95, Windows NT, Microsoft Office, Microsoft Mail, and other network software.
- Grace information system management challenged me to custom design automated programs in Excel and other applications to support the needs of W.R. Grace Customers.
- Within the first three months working at Grace, a representative of senior management issued a "memo of commendation" for the work I performed in solving a system problem during a critical deadline period.

**Computer Medic Center,** Fort Lauderdale, Florida  
*Computer Service Technician*

**1994-1997**

After completing two successful years of internship/training during sophomore through senior years of Piper High School, was extended an offer to accept a full time position as computer service technician responsible for computer hardware assembly, software installation and network configuration. Was responsible for making personal service calls on a customer base which extended from the Florida Keys to West Palm Beach. Completed 3 ½ years of experience and real world training in computer service.

- Proficient in management of Novell Networks.
- Technical support expertise in software program such as Microsoft Windows 3.1x , 95, NT, Microsoft Office and other various networking software.
- Repair capabilities and experience include PC's, printers, laser printers and PC Upgrades.
- Experienced in offering consulting services for software and hardware configurations.
- Training experience with clients in instruction in utilization of various software and hardware applications.

## **EDUCATION / CERTIFICATIONS**

1996 Graduate of Piper High School, Sunrise, Florida

Microsoft Certified Professional 1999

Cisco Certified Network Associate 2001

Cisco Certified Design Associate 2001

Red Hat Certified Technician 2004

Cisco Training Course on Cisco Catalyst 6500,4000,2900,1900 Series Switches, PIX Firewalls, Cisco Routers, IP VLSM, VOIP, Cisco IPCC  
(*IP Contact Center*)

Implementing and Supporting NT™ Server 4.0

Implementing and Supporting NT™ 4.0 Workstation

Implementing and Supporting NT™ Server 4.0 in the Enterprise

Internetworking Microsoft® TCP/IP on Microsoft® Windows NT

Microsoft® Networking Essentials

Microsoft® Windows 2003 Server

Network Associates Troubleshooting with the Sniffer Portable Network Analyzer

Network Associates Switched Ethernet Network Analysis and Troubleshooting

RH033 Red Hat Linux Essentials

RH133 Red Hat Linux System Administration